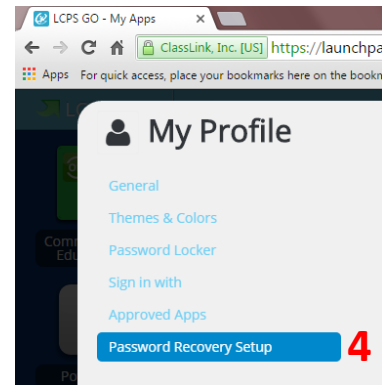
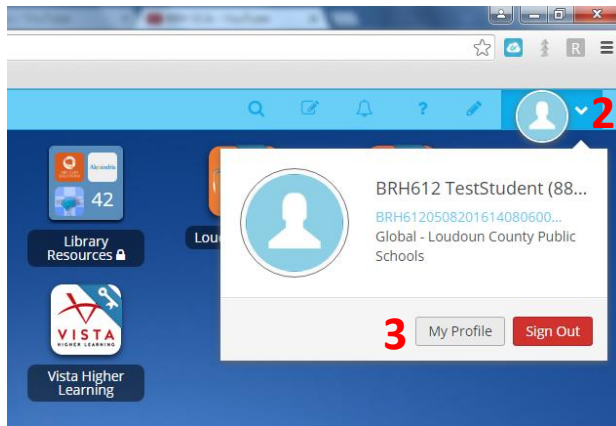


Password Recovery Setup

1. Visit go.lcps.org using the Google Chrome browser and log in as you normally do.
2. Click on the top right corner, where there looks to be a picture.
3. Click My Profile to access all of your profile settings.
4. Next, click on the Password Recovery Setup link on the left of the My Profile window.

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5. You can reset a forgotten password by setting options for any or all of the three methods listed on this page.
 - a. Text Message
 - b. Email Verification
 - c. Challenge Questions
6. Once you have provided the appropriate information, click Save for that option, and repeat for additional options

Password Recovery Setup

Mobile Phone
We will only use your phone to send you a text message to help you access your password.

Phone Number

5a Save 6

Email
We will only use your email address to verify that you own your account.

Recovery Email Address

5b Save 6

Questions
If you forget your password, we will use these questions you set below to help you reset it.

5c

6 Save Questions

7. The Text to Phone Number and Recovery Email Address options will not become active until you verify the phone number and/or email address.
8. Follow the on-screen prompts to verify the account.
9. If you forget your password, you can recover it from the LCPS Go login screen.

Verify Phone Number

Please check your mobile device (+15715285584) for a verification code

If you have not received the code in a few minutes, click [Try again](#)

7 & 8

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